

Change of information

You can use the provider certification wizard [PCW] to update demographic information such as address, phone number, and email address.

You can also use PCW to update your provider profile that appears on our website in the provider search tool.

You can add languages spoken, ages served, any areas of focus you may have, and even upload images, add a link to your website, and submit a service description of your business.

PCW is also where you will go to recertify, add or withdraw services, and update your service counties.

To navigate to PCW, go to our website at dodd.ohio.gov, click on the gold key labeled 'DODD GATEWAY', and sign in by clicking on the 'Login' link in the upper-left-hand corner of the webpage. After logging in, you will click on the link marked 'Applications', and use the drop-down menu to select PCW.

Please note that some demographic changes will require you to download, sign, and fax in forms that we will forward to other agencies such as the Ohio Department of Medicaid, or the Office of Shared Services, so that they can update their records.

For assistance in filling out forms, or for any other questions, please call our provider support center at 1.800.617.6733. The provider support center is open Monday through Friday from 8:00 am to 4:00 pm.