

Usual Customary Rate

The Department of Developmental Disabilities [DODD] is required by law¹ to establish a means by which providers of waiver services communicate their Usual Customary Rate [UCR] to the department. This is the purpose of the UCR field in the Medicaid Billing System [eMBS]. Providers are expected to report their UCR [the amount charged to the general public] on all claims. Your UCR is the amount you would charge an individual who is not on a Medicaid funded waiver for the same service that you are providing to an individual who is on a Medicaid waiver.²

As an example: if you were to charge a private pay individual \$30.00 per hour for homemaker/personal care services, the UCR you would submit for a Medicaid claim for the same service would be \$7.50 per 15-minute unit. DODD periodically reviews the UCR information supplied by providers, and based on this information recommends any changes to the Medicaid maximum rates to the Ohio Department of Medicaid. Providers will be paid either their UCR or the Medicaid maximum rate, whichever is lower².

The Medicaid maximum rate can be found in service specific rules, such as the appendix to OAC 5123:2-9-30 for homemaker/personal care. Rules are available on our website at dodd.ohio.gov/rules/. The Medicaid maximum rate can be affected by service county, staff size, and group size. You should familiarize yourself with the rules that cover the specific services you provide.

¹ Ohio Administrative Code 5123:2-9-06

² Ohio Administrative Code 5101:3-1-60